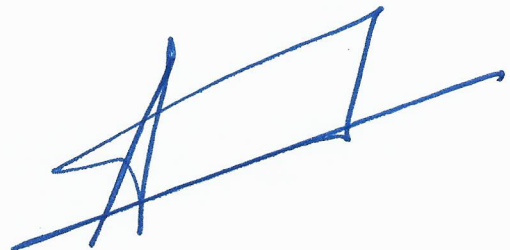


Karad provides Engineering, Procurement, Construction, Consultancy and Supply of Services in the fields of Automation, Instrumentation, Electrical and Telecommunication

Karad Management Team and all of its employees are committed to continually meet all stipulated requirements through an effective and appropriate Quality Management System, to assure that specified and implied requirements are understood and fulfilled.

Karad confirms its commitment to continual improvement of processes, products and delivery of services by:

1. Ensuring that all employees are professionally trained, fully conversant on the assigned tasks, and are aware of their responsibilities;
2. Work standardization and elimination of re-work;
3. Full involvement with the customer during the conceptual phases of the project to avoid misinterpretation of customer requirements;
4. Regular measurement, monitor and analysis of key processes to ensure effectiveness;
5. Maintaining a winning atmosphere at Karad whereby everyone strives for excellence in performance;
6. Working for accelerated revenue growth, increased profitability and cost efficiency without jeopardizing quality;
7. An effective Quality Management Program that is in place, relevant to our business model.
8. A continuous improvement of the quality of our business processes to provide a continuous improvement of services to our customers.
9. Cultivate positive customer relations and resolve customer complaints on a high priority.



Adham Mikewy
Managing Director
Mobile no. +971 50 5510128

KARAD INTERNATIONAL FZCO	Prepared	Checked	Approved	DOCUMENT NO.	Date	SHT. NO.	REV. No.
Karad Quality Policy	M.M.	P.A.	A.M.	Karad-QMS-QP-01	06/12/16	1 of 1	1